



March 18, 2020

Country Hills Dental has been advised to suspend non-urgent or non-emergency dental care for the immediate future. Our dentists will continue to be available as needed for emergency care and services.

We understand this impact on your dental health. The decision is being done out of an abundance of caution during this historic public health emergency. As health care professionals, we all have a role to play in "flattening the curve" in order to follow sound, scientific public health advice to help limit infections and slow the spread of the virus.

We will continue to have staff available to answer our phones and any dental concerns you might have, as well as re-scheduling appointments. Our doctors contact information is available through our office voicemail.

Our collective actions now will determine the spread of COVID-19, and this recommendation is being made after careful deliberation and in consultation with provincial and national public health experts. We believe by taking these extraordinary precautions, dentists can make a difference in helping to preserve the limited supply of personal protective equipment critical for emergency dental care and frontline health care personnel responding to the pandemic. We recognize the gravity of these extreme measures and are sensitive to the economic impact of such actions.

We will monitor the situation daily and continue to send updates via email. You may also find the most up-to-date information and support, by checking our webpage.

Thank you for your understanding. We know it is not easy as we navigate this difficult time together.

Yours truly,

Dr. Tim Begalke
Dr. Jamie Wallace
and Associates